

your action plan for a

quick recovery

More than ever, now is the time
to safeguard your employees with
robust health programmes

Neil Narale

Singapore Business Leader

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Guest Speakers



April Chang
CEO
Cigna Singapore



Dr Alan Ong
Medical Director
AIA Singapore



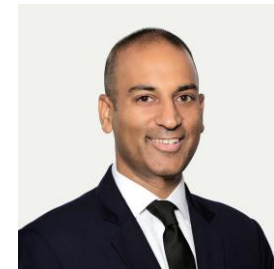
Dr Yang Guirong
Cluster Lead,
Doctor Anywhere Group

House Speaker



Krystal Tang
Consultant, Wellness & Partnerships
Mercer Marsh Benefits Singapore

Moderated by



Neil Narale
Singapore Business Leader
Mercer Marsh Benefits

#SingaporeTogether: Manage COVID-19. Your Action Plan For A Quick Recovery

Executive Summary

Employees form an integral cog in the wheel that keeps businesses moving. Since the outbreak of COVID-19 from early 2020, it has spread across continents, disrupting varied economic sectors, in addition to putting healthcare systems to the test. Supply chains have been hit hard, with economies slowing down sharply.

This webinar helps to answer how organizations can safeguard your employees' wellbeing and health at this crucial juncture. Immediate steps employers can take include assessing your corporate health program and insurance coverage for both physical and mental health, and strengthen them if necessary.

Insurers are providing full and uninterrupted coverage for COVID-19 treatments, and ensuring speedy claims process. Virtual clinics such as telemedicine is proving fruitful by providing access to doctors remotely,

saving the risk of contagion and cost as well as reducing the strain on frontline healthcare professionals. Singapore has effectively used and is seeing a growing uptake of the telemedicine tool.

For frequent business travelers, insurers offering travel insurance or premium carriers like Cigna are providing hotline numbers and urging organizations to consult them before sending their employees to a particular location due to the severity of COVID-19. It is vital for employees to follow travel advisories and be fully aware of their medical coverage plans in terms of both personal and corporate health insurance, and identify gaps if any.

Businesses are proactively offering Employee Assistance Programs (EAPs) that give employees access to 24/7 counselling support, whether online or face-to-face. Such programs help manage anxiety levels of employees who feel socially isolated working from home.

In this time of crisis, organizations need to extend full support to their employees – reassuring them that they are not alone in the fight against this pandemic. Robust employee programs that establish a sense of belonging and togetherness during challenging times will pay dividends in the long-term through loyalty and goodwill built towards the organization now.

Please contact us with your queries about safeguarding your employees with robust health programmes.

Shireen Kwan, Growth Leader
Mercer Singapore
Shireen.kwan@mercer.com

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Practical Solutions

It's not too late to review your employee medical and support programmes

International
Private Medical
Plans (IPMI)

Group Medical
Coverage

Telemedicine

Employee
Assistance
Programme
(EAP)

Effective communications

Legal notice:

The information in this document is based on a general view of best practices in the HR industry, as well as the present understanding and knowledge of the evolving COVID-19 virus situation. This document should not be taken to be professional advice that has been specifically tailored to the needs of an individual organization. The information in relation to IPMI, telemedicine and EAP is meant to serve as a brief overview, and the specific coverage, details and scope of the said services and policies depend on the actual terms and conditions offered by the relevant insurers / service providers. In circulating this document, we make no guarantee or representation that coverage or services can be placed on terms acceptable to you. We encourage you to obtain your own legal advice, as appropriate.